



Under the patronage of



4th International WHO-Collaborating Centre for Research and Training in Public Health Congress (Lille, France)

January 30th – 31th 2014 - Lille, France

Espace des Acacias
Place Joseph Hentgès
59260 Hellemmes (Metro line 1 – station Hellemmes), France

How to promote empowerment experiences of mental health service users and carers in Europe?
Indicators and good practices

PROGRAM

Thursday 30 January 2014

MORNING

(salle de la Rotonde)

Working session on the ICD-11 revision and development

"Classify without stigmatising"

*(ICD: International Classification of Diseases, 11th version
Chapter 5: Mental and behavioural disorders)*

Chairman: Jean-Luc Roelandt, World Health Organization Collaborating Center for research and training in public Health (WHOCC) Lille (France)

9.00-10.00: **Presentation of WHO psychiatric classifications and their objectives, ICD and the revision process**

Geoffrey Reed, World Health Organization (Switzerland)

10.00-10.30: **Carrying out a research project involving service users and carers for revising and developing the International Classification of Diseases**

- Presentation of the Quebec group - *Marc Laporta, WHOCC Montreal (Canada)*
- Presentation of the French –Belgium group - *Massimo Marsili, WHOCC Lille (France)*
- Thoughts of the French and Belgium service user and carer experts by experience - *Jean-Pierre Julien, Hôpitaux de Saint Maurice (France)*
- Presentation of the working group's objectives - *Anne-Claire Stona, WHOCC Lille (France)*

10.30-12.00: Working groups

GROUP 1 *(salle de la Rotonde)*

Taking into consideration the context behind the International Classification of Diseases

Group leader: Marc Laporta, CCOMS Montreal (Canada)

Rapporteur: Massimo Marsili, CCOMS Lille (France)

Service user and carer experts: Félix Sousan, Argos 2001 (France); Christian Marchal, L'Autre lieu (Belgium)

GROUP 2 *(salle du Parc)*

Developing a method for involving service users and carers in reviewing the diagnostic guidelines

*Group leader: Jean-Luc Roelandt, CCOMS Lille
Rapporteur: Anne-Claire Stona, CCOMS Lille (France)*

Service users and carers: Agnes Bousser, Argos 2001 (France); Jean-Pierre Julien, Hôpitaux de Saint Maurice (France)

Thursday 30 January 2014

AFTERNOON

(Salle Polyvalente)

European Congress

How to promote empowerment experiences of mental health users and carers in Europe?

Indicators and good practices

14.00 – 14.30 Welcome and registration of participants

14.30 – 15.30 Opening plenary and presentation of the congress objectives

Matthijs Muijen, World Health Organisation (WHO) Europe, Copenhagen (Denmark)

Jürgen Schefflein, European Commission

Jean-Yves Graal, Director of ARS Nord-Pas-De-Calais (France)

Frédéric Marchand, Mayor of Hellemmes (France)

Alain Rabary, Collectif Intercommunal Santé Santé Mentale et Citoyenneté (France)

Jean-Luc Roelandt, Director of the WHO Collaborating Centre for Research and Training in Mental Health (WHOCC Lille, France)

15.30-16.00 Presentation of indicators and preliminary results

Chairman:

Aikaterini Nomidou, Association of families and friends for mental health SOFPSI N.SERRON, Serres (Greece)

Key Speaker:

Roberto Mezzina, WHOCC Trieste (Italy)

Speakers:

Simon Vasseur Bacle, WHOCC Lille (France)

Anais Vaglio, WHOCC Lille (France)

16.00-16.30 Coffee break, poster session (Salle du Parc) and art exhibition Fond d'Art contemporain Frontière\$ (Salle de la Rotonde)

16.30-17.30 Opinions of European representatives of service users, carers and families about indicators and examples of good practices

Chairman:

Bernard Jacob, Chef de projet et coordinateur fédéral de la réforme des soins en santé mentale (article 107 de la loi sur les hôpitaux) (Belgium)

Discussant:

David Crepaz-Keay, Mental Health Foundation (England)

Speakers:

Kevin Jones, EUFAMI (European Federation of Associations of Families of People with Mental Illness) (Belgium)

Guadalupe Morales, ENUSP (European Network of (ex-) Users and Survivors of Psychiatry), (Spain)

Ron Coleman, Hearing Voices (England)

17.30-18.00 Coffee break, poster session (Salle du Parc) and art exhibition Fond d'Art contemporain Frontière\$ (Salle de la Rotonde)

18.00 – 19.30 Side meeting: French and American round table meeting in collaboration with the International Movement for Citizenship and Mental Health (IMCMH) – "Citizenship and empowerment for Mental Health users in France, Quebec and the United States"

Chairman:

Gérard Milleret, CHS La Chartreuse (France)

Moderator:

William Guicherd, CHS La Chartreuse (France)

Speakers:

Marie- Noëlle Besançon, association Les invités au festin (France)

Laurent El Ghazi, association Elus, Santé Publique & Territoires (France)

Jean-François Pelletier, Montréal & Yale Universities (Canada)

Mickael Rowe, Yale University (United States)

Sylvain d'Auteuil, association Les porte-voix (Canada)

Claude Ethuin, Groupe d'entraide mutuelle Nord Mentalités (France)

19.30 Cocktail reception

Friday 31 January 2014

MORNING

(Salle Polyvalente)

9.00 – 9.30 Welcome

9.30 – 12.30 Thematic workshops regarding good practice indicators

Organisation of the workshops

9.30-9.45 Introduction

9.45-10.45 Presentation of four examples of good practices

10.45-11.15 Coffee break, poster session (*Salle du Parc*) and art exhibition Fond d'Art contemporain Frontière\$ (*Salle de la Rotonde*)

11.15-12.30 Discussion

Workshop 1: Protection of human rights / tackling mental health stigma and discrimination

(Salle de la Rotonde)

Introduction:

Tine Van Bortel, King's College London (England)

Chairman:

Tim Greacen, Laboratoire de Recherche Maison Blanche (France)

Discussant: *Claude DEUTSCH, Former President of Mental Health Europe (MHE), Co-founder of association Advocacy-France (France)*

Rapporteurs:

Françoise Askevis Leherpeux, Université Lille (France)

Marie-Claude Barroche, Croix Marine/AGAPSY (France)

The Right to be Heard: an evaluation of statutory mental health advocacy

Karen Newbigging, Health Services Management Centre, University of Birmingham (England)

Users are experts

Philippe Guerard, ADVOCACY France (France)

Conditions and consequences of empowerment of clients and carers. The experience of Trieste.

Roberto Mezzina, WHOCC Trieste (Italy)

**The Global model of public mental health revisited
through the World Health Organization Quality
Rights Project**

Jean-François Pelletier, Université de Montréal & Yale University (Canada)

**Workshop 2: Users' and carers' involvement in
decision-making: Policy, legislation, healthcare
system, and evaluation**

(Salle du parc)

Introduction:

Claude Finkelstein, Association FNAPSY (France)

Chairman:

*Josée Van Remoortel, Senior Policy Advisor, SME-MHE
(Belgium)*

Key Speaker: *Hywel Davies, Hearing Voices Network Cymru
(Wales)*

Rapporteurs:

*Florentina Rafael, WHOCC Lille (France)
Bertrand Escaig, UNAFAM Nord (France)*

**Empowerment of patients in mental health care institutions; the
involvement of trained patient/family auditors in safety audits**

*Marieke Wollars, National Platform Mental Health Care
(Netherlands)*

**Redesigning quality indicators of community practices and
services. Users' and stakeholders' perspectives**

Lourdes Rodriguez del Barrion, Université de Montréal (Canada)

**Outcome monitoring: empowerment of clients and their local
and national representatives**

*Chris Nas, Dutch Association of Mental Health and Addiction Care
(Netherlands)*

**Involvement of users and families in the new mental health care
reform in Belgium**

Stéphanie Natalis, AIGS (Belgium)

Workshop 3: High-quality care and accountability of services

(Salle polyvalente –espace 1)

Introduction:

Sylvain d'Auteuil, association Les porte-voix (Canada)

Chairman:

Joseph Halos, EPSM Lille Métropole (France)

Key Speaker: *John Jenkins, IMHCN (England)*

Rapporteurs:

Annie Labbe, Association ARGOS 2001 (France)

Jean Furtos, ORSPERE (France)

Employing peer support workers in mental health services in the Province of Quebec: an approach centred on empowerment promoting destigmatization

Nathalie Lagueux, AQRP (Canada)

Respectful practices of mental health services users' choice. Consumer peer specialists in clinical teams, *At Home* project, Montreal

Baptiste Godrie, University of Montreal - Centre de recherche de Montréal sur les inégalités sociales et la discrimination (CREMIS) (Canada)

Empowerment impact through a consumer-run quality improvement initiative

Barbara d'Avanzo, Istituto di Ricerche Farmacologiche Mario Negri (Italy)

Avoiding forced interventions by Family Group Conferencing

Jolijn Santegoeds, User/survivor and Founder of Stichting Mind Rights, Co-chair of WNUSP (World Network of (ex-) Users and Survivors of Psychiatry) (Netherlands)

Atelier 4: Access to information and resources

(Salle polyvalente –espace 2)

Introduction:

Aude Caria, PSYCOM (France)

Chairman:

Anneke Bolle, Amsterdamse Vriendendiensten (Netherlands)

Key Speaker: *Ken Thompson, Recovery Innovations (United States)*

Rapporteurs:

Gilles Vidon, Comité français pour la réhabilitation psychosociale (France)

Julie Repper, School of Nursing, Nottingham (England)

User-centred Perspectives on Perinatal OCD Therapy

Diana Wilson, Co-founder and spokesperson of Maternal OCD (England)

The importance of mental health information and destigmatization campaigns - examples and questions raised

Stephanie Wooley, Honorary President of France-Depression, Deputy Director ENUSP (France)

A shared pathway to care ("Parcours de soins partagés" or PSP: a written tool designed by users, family members and professionals to promote equal participation in negotiating and sharing a pathway to care to improve results.

Renzo Destefani, TRENTO (Italy)

LA MAISON BLEUE... "And the impossible becomes possible" : Motivation and involvement of users of mental health services in their role as citizens

Dominique Laurent, La Maison Bleue - Association of users of psychiatric services (France)

12.00-13.30

Lunch (Salle polyvalente, Level 1)

13.30-15.30

General decisions – Reports and recommendations from the thematic workshops

Chairpersons:

Chantal Roussy, Union Nationale de Familles et Amis de personnes Malades et/ou handicapées psychiques (UNAFAM) (France)

Piotr Iwaneyko, Chairman of ENUSP (European Network of (ex-) Users and Survivors of Psychiatry) (Poland)

Key Speakers:

Diana Rose, King's College, London (England)

Jean Yves Giordana, CH Sainte Marie (France)

Vincent Girard, Assistance Publique des Hôpitaux de Marseille (France)

Jasna Russo, Center for citizen participation, Brunel University (England)

15.30 – 16.00 General conclusions and perspectives

Matthijs Muijen, World Health Organisation (WHO) Europe, Copenhagen (Denmark)

Jürgen Schefflein, European Commission

Claire Compagnon, Chargée de mission par la ministre des affaires sociales et de la santé sur la démocratie sanitaire (France)

16h00

End of the Congress
